

Water Conservation

City of Twin Falls

QuikPay Bill Payment Service



In 2004 the City Council adopted the Water Conservation Ordinance. Water is a limited natural resource and we encourage everyone in our community to do your part in protecting our water supply. For more information, conservation tips and hints, as well as community resources please visit the city web page at www.tfid.org or send an inquiry to: utilityservice@tfid.org

Use Water Wisely

Utility Billing
PO Box 2469
Twin Falls, ID 83303-2469

Phone: 208-735-7250
Fax: 208-736-2645
E-mail: utilityservice@tfid.org

Tel: 208-735-7250

QuikPay Bill Payment Service

QuikPay is a free no-hassle automatic bill payment program from the City of Twin Falls.

We understand that paying the bills each month can take up valuable time. By signing up for **QuikPay** you can free up time and control how your bill is paid each month. You will continue to receive your monthly statement in the format you have selected: a paperless e-statement or a mailed paper statement.



How do I sign up for QuikPay?

Complete and sign the application form in the brochure and enclose a voided blank check and send it to:

City of Twin Falls
Utility Billing
PO Box 2469
Twin Falls, ID 83303-2469

Frequently Asked Questions

What is QuikPay?

QuikPay is a way for your monthly City of Twin Falls water bill to be automatically deducted from your checking or savings account.



My bill is different every month. How will I know how much money I owe?

You will still receive your monthly statement that shows your water consumption history, past payments as well as the current billing.

What if I find a mistake on my statement?

If you have any questions after reviewing your statement, just call the Utility Billing Department and we will resolve them promptly.

When is the payment made?

QuikPay will be deducted on the due date printed on your bill. For final bills on closed accounts, the deduction may be earlier.

What if I want to make changes to the service?

You may change the payment account or cancel this service at any time. Changes to the payment account can be made by submitting a new enrollment form. To change your service address or cancel **QuikPay** call the Utility Billing Department. There is no fee for enrollment or changes to **QuikPay**.

QuikPay Enrollment Form

Customer Name on Utility Account

Utility Account Number

Service Address as appears on Utility Bill

Phone

Method of Payment

I authorize the City of Twin Falls to initiate deductions and the financial institution below to transfer payment from my checking or savings account for and in the amount of my monthly utility bill to the City of Twin Falls.

Bank Draft

Name(s) on Bank Account

Bank Account Number

Signature

Please be sure to enclose a voided blank check.

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